

| <b>QUESTIONS:</b>  | <b>ANSWERS:</b>   |
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| <p>Please provide a detailed loss run for the past five years in Excel format to include the following information:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Claims by accident year and by claim type (Medical-Only/Indemnity/Report only)</li> <li><input type="checkbox"/> Related financial information (paid/reserves/incurred) and by reserve category (medical, indemnity, expense)</li> </ul> | <p><b>See attachment</b></p>  |
| <p>Does MDOC unbundle any of the following services from its current TPA (CCMSI): medical case management, bill review, utilization review, and pharmacy services? If so, please state which service is unbundled and the vendor utilized.</p>   | <p><b>MDOC is unable to answer this question</b></p>  |
| <p>How many dedicated adjusters are assigned to MDOC?</p>  | <p><b>There are 3 adjusters currently assigned to MDOC</b></p>  |
| <p>Please provide your annual bill review volume and any annual savings details.</p>   | <p><b>N/A</b></p>   |
| <p>Please provide the most recent stewardship report.</p>  | <p><b>N/A</b></p>   |
| <p>How many hours of loss prevention/safety are utilized on an annual basis?</p>   | <p><b>None at this time</b></p>   |
| <p>How many users will require access to the claim system?</p>   | <p><b>12</b></p>  |
| <p>Please confirm the deadline for submitting proposals as well as the date and time for proposal opening (dates are conflicting in the procurement schedule and submission requirements.)</p>   | <p><b>November 28, 2017 – 11:00 a.m. CST, Deadline for submitting Proposals to MDOC</b><br/> <b>November 28, 2017 – 2:00 p.m. CST, Proposal Openings at Central Office Training Room, 633 North State Street, Jackson, MS 39202</b></p> |
| <p>Please provide current pricing for indemnity/medical only/report only claims, bill review, pharmacy, case management, utilization review/pre-certification and <b>MMSEA Section III</b> report.</p>   |   |
| <p>Who is your excess carrier? What is your SIR?</p>   | <p><b>Excess Carrier: New York Marine General IAS Company</b><br/> <b>SIR: \$1,000,000.00</b></p>   |
| <p>The \$750,000 performance guarantee is higher than the anticipated contract award amount for year 1. Would MDOC respectfully consider negotiating the amount of the guarantee with the selected vendor?</p>   | <p><b>Yes. MDOC is willing to negotiate.</b></p>  |

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| <p>Per 3.4, Submission Requirements, we do not see where to incorporate our responses to the Scope of Services in Tabs 1-7. What section or Tab would MDOC like these responses?</p> | <p><b>Please add the responses to the “Scope of Services” to Tab 4 under the “Minimum Vendor Requirements” section</b></p> |
| <p>Per the RFP, the contract start date is July 1, 2018. Will the selected TPA also handle claims reported during 1/1/18 – 6/30/18?</p>  | <p><b>Yes, the selected TPA will handle MDOC claims reported up to 6/30/2018.</b></p>                                      |
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